

# Privacy Policy



Registered Office: LB-3, Gauri Sedan, 5, Hadley Rd, Connaught Place,  
New Delhi- 110001.

Regional Office: Flat No.223, 2<sup>nd</sup> Floor, Alekhya Villa, Punjagutta Officer's Colony,  
Punjagutta, Hyderabad, Telangana-500082.

## TREENETRA FOUNDATION

TREENETRA Foundation, envisage a world free of poverty, hunger, and disease; an equitable world with universal access to quality education, health care and social protection. TREENETRA FOUNDATION envisages a world where it can reaffirm its commitments on the right to safe drinking water, sanitation, and improved hygiene; a world where food is sufficient, safe, affordable and nutritious.

TREENETRA FOUNDATION envisages a world where everyone is safe, and where there is universal access to affordable, reliable and sustainable energy. TREENETRA FOUNDATION aims to implement a "Holistic, Coherent, Multi-Sectoral, and Multi-Stakeholder Approach " to fulfill its vision.

To conduct the business as provided under section 8 of the companies act, 2013, i.e., to promotion of commerce, art science sport, education, research, social welfare, religion, charity and protection of environment with intent to apply its profits, if any, or other income in promoting its objects only. However, in the interest of nation, the company so desires may contribute its profit into the PM Cares Fund or any other funds set up by the central government/state government/ local authorities which has established in the welfare of scheduled tribes / scheduled castes / other backward classes / minorities / women's / Transgender's / men's' / children's organizations and to commissions (if any set up by the government) or weaker sections of the society (including providing special education, e-education, computer education, technical education, education through printing media, and to impart vocational courses create employment, in India, Asia / Foreign countries, which are under permissible as per rules/ regulation framed by the government of India / respective Ministry / state government / union territory or by local authorities and respective ministry.

## INFORMATION GATHERING

1. Treenetra Foundation collects information from the users in a number of ways, for example when the user:
  - (i) Makes a donation
  - (ii) Becomes Volunteer
  - (iii) Visits our website
  
2. While forwarding a donation for Treenetra Foundation the well-wishers have to submit some personal information as it would help us ensuring genuine contributions:
  - (i) Name
  - (ii) E-mail and mailing address
  - (iii) Mobile number
  - (iv) Payment processing details

- (v) Any other data if required
3. Treenetra Foundation does not collect or record the user's personal information unless he/she chooses to provide it.

## USE OF PERSONAL INFORMATION

(i) General browsing of Treenetra Foundation website is anonymous and it does not register the user's personal information except the time, date and place of visits and the name of internet service provider. This data is used only for statistics and diagnosis.

(ii) By signing up for various services offered by Treenetra Foundation, the user explicitly authorizes us to collect information based on the user's usage. The information is used to help us to provide a better experience to the user and is used as per the user's specified instructions.

(iii) Treenetra Foundation keeps the user information strictly confidential and this information is secured safely. All relevant information collected through Treenetra Foundation website is handled and used by internal and/or authorized officials only. It is never shared with any external agencies or third-party individuals.

4. Treenetra Foundation uses the information given to it in the following ways:

- To keep an accurate record of all the donations received
- To update users about its happenings and developments through bulletins and newsletters, with an option of not to subscribe for the same
- To make sure the user is receiving the most appropriate and relevant information
- To find out more about the people who are visiting the Treenetra Foundation website, donating, or joining its campaigns as Volunteers.

## PRIVACY OF E-MAIL LISTS

Individuals who join Treenetra Foundation's mailing lists via its website or through its campaigning engagements are added to its email database. Treenetra Foundation does not sell, rent, loan, trade, or lease the addresses on our lists to anyone.

## COOKIES POLICY

1. Cookies are pieces of electronic information which will be sent by Treenetra Foundation when a user visits the website. These will be placed in the hard disk of the user's computer and enable Treenetra Foundation to recognize the user when he/she visits the website again.

2. The user can configure his/her browser so that it responds to cookies the way he/she deems fit. For example, you may want to accept all cookies, reject them all or get

notified when a cookie is sent. The users may check their browser's settings to modify cookie behavior as per individual behavior.

3. If a user disables the use of cookies on the web browser, or removes or rejects specific cookies from Treenetra Foundation's website or linked sites then he/she may not be able to use the website as it is intended.

## CREDIT CARD INFORMATION SECURITY

Treenetra Foundation uses industry-standard security encryption to protect the security of your transaction and the confidentiality of your personal information. This makes it extremely difficult for anyone else to intercept the credit card information you send to us.

Credit card information is not sold or traded to third parties. We will not share credit card information with third parties unless required by law. If you still have concerns about the security of your credit card information, contributions may also be made by calling on Mobile No. 8500114545, or by sending personal cheque or money orders to: *Registered Office at: LB-3, Gauri Sedan, 5, Hadley Rd, Connaught Place, New Delhi- 110001. AND Regional Office at: Flat No.223, 2<sup>nd</sup> Floor, Alekhya Villa, Punjagutta Officer's Colony, Punjagutta, Hyderabad, Telangana-500082.*

## PAYMENT GATEWAY

1. Treenetra Foundation uses well-recognized and proven technology for payments. Payment information is transferred by the use of an SSL connection which offers the highest degree of security that the donor's browser is able to support.

2. Several layers of built-in security, including an advanced firewall system, encryption of credit card numbers, and use of passwords, protect the collected information.

## EXTERNAL WEB SERVICES

1. Treenetra Foundation uses a number of external web services on its site to display content within its web pages. For example, to display video it uses YouTube. As with the social media buttons, Treenetra Foundation cannot prevent these sites, or external domains, from collecting information on the user's consumption of the content embedded on its site.

2. Treenetra Foundation website contains links to other websites for the benefit of its visitors. This Privacy Policy does not apply to such other websites.

3. Treenetra Foundation is not expressly or impliedly responsible for, or liable to any loss or damage caused to a user by the collection, use and retention of Personal Information by such website in any manner whatsoever. It is important that the users

review the privacy policies of all websites they visit before disclosing any information to such websites.

## CHANGES TO PRIVACY POLICY

1. As and when the need arises, Treenetra Foundation may alter its privacy policy in accordance with the latest technology and trends. It will provide you with timely notice of these changes. The users may reach out to Treenetra Foundation if they have any queries about any changes made to its practices.

2. If you have any questions at all about Treenetra Foundation's privacy policy, please write to us at: [treenetrafoundation@gmail.com](mailto:treenetrafoundation@gmail.com)

## REFUND AND CANCELLATION POLICY

**TREENETRA FOUNDATION. We make public our policy on refund and cancellation of donations received for the social cause on payment gateway as under: -**

- No refund/cancellation for the donated amount by any donor will not be entertained, the online donations through the online payment gateway.
- No cash or refund of money will be allowed.
- If any in-kind support received by the donor from anywhere the material will be reached to the poorest of the poorer communities.
- Once received the donation for a cause will not be refunded to the donor. No cancellation to be made. The donation will be used for the community development, children education, Transgender empowerment, Rural and urban development.
- Treenetra foundation is a not-for-profit organization, any received contribution, donation for helping the poor and meeting other objective contributions, donations once received by Doners will be used for the objective of the foundation and no circumstances the amount will get refunded to the doners.

# Terms & Conditions

**Use of this site is provided by TREENETRA FOUNDATION subject to the following Terms and Conditions:**

TREENETRA FOUNDATION reserves the rights to change its terms and conditions at any time by posting changes online. Your continued use of this site after changes are posted constitutes your acceptance of this agreement as modified. You agree to use this site only for lawful purposes, and in a manner which does not infringe the rights, or restrict, or inhibit the use and enjoyment of the site by any third party.

This site and the information, names, images, pictures, logos regarding or relating to TREENETRA FOUNDATION are provided “as is” without any representation or endorsement made and without warranty of any kind whether express or implied. In no event will TREENETRA FOUNDATION be liable for any damages including, without limitation, indirect or consequential damages, or any damages whatsoever arising from the use or in connection with such use or loss of use of the site, whether in contract or in negligence.

TREENETRA FOUNDATION does not warrant that the functions contained in the material contained in this site will be uninterrupted or error free, that defects will be corrected, or that this site or the server that makes it available are free of viruses or bugs or represents the full functionality, accuracy and reliability of the materials.

To become a user of the Treenetra Foundation platform and be able to use its Services and Features you must read and accept all the Terms and Conditions and the Privacy Policy.

Treenetra Foundation may require that you agree to additional terms and conditions as part of any registration process and/or for particular service offerings, which would be made available by Treenetra Foundation from time to time. Such new terms should be reviewed by you before using the relevant service offering and any such use will constitute full acceptance of all new terms.

In the event of any inconsistency between the Privacy Policy and these Terms, these Terms shall take precedence. In the event of any inconsistency between these Terms and the New Terms, then the New Terms shall take precedence.

Nothing in these Terms shall be deemed to confer any third-party rights or benefits. Agreeing to these terms to be able to use the Treenetra Foundation services would be your choice.

Treenetra Foundation may modify these terms from time to time without notice which shall be effective after being posted by Treenetra Foundation on its platform. You agree to be bound to any changes to these terms when you use the Treenetra Foundation services after any such modification is posted on the platform. It is therefore important that you review these Terms regularly to ensure you are updated as to any changes.

## USE OF TREENETRA FOUNDATION

- Treenetra Foundation can use its absolute discretion to refuse you access to the its Services and / or cancel / terminate your membership without prior notice for any reason and you shall not be entitled to any compensation in respect of cancellation / termination of your membership.
- If any aspect of the Treenetra Foundation Services is in conflict with the laws of state or jurisdiction, the residents of such state or jurisdiction are not eligible to become member of Treenetra Foundation or avail of its services. Treenetra Foundation makes all reasonable efforts to ensure that the Treenetra Foundation Services comply with all local laws that we are actually aware of, but you are responsible to ensure that you are in compliance with your local laws.
- You shall not use the account created on Treenetra Foundation by another user, or disclose your account details to any third party. You agree to notify Treenetra Foundation immediately if you suspect any unauthorized access or use of your account. You are solely responsible for any and all use of your account.
- You are responsible for maintaining the confidentiality of your account, and are fully responsible for all activities that occur under your account.

## PROHIBITED ACTIVITY

- 1 You agree to act in a responsible and legal manner when using the Treenetra Foundation Services. You shall comply with all applicable laws, regulations and rules and undertake not to use the services for any unlawful purpose, for the commission of any offence or crime under the laws of any jurisdiction to which access is obtained through the Website or in a manner which is likely to cause harm, offence or nuisance to any other internet user
- 2 You agree not to use the Treenetra Foundation Services to
  - post content that is patently offensive and promotes racism, bigotry, hatred or harm of any kind against any group or individual;

- post content that contains violence, or offensive subject matter or contains a link to an adult website;
- post content or initiate communications which are unlawful, libelous, abusive, obscene, discriminatory or otherwise objectionable;
- Post content that furthers or promotes any criminal activity or enterprise or provides instructional information about illegal activities including, but not limited to, making or buying illegal weapons, violating someone's privacy or providing or creating computer viruses;
- upload, post, email, transmit or otherwise make available any unsolicited or unauthorized advertising, promotional materials, junk mail, spam, chain letters, pyramid schemes or any other form of solicitation. This prohibition includes but is not limited to:
  - using Treenetra Foundation invitations to send messages to people who do not know you or who are unlikely to recognize you as a known contact;
  - using Treenetra Foundation to connect to people who do not know you and then sending unsolicited promotional messages to those direct connections without their permission;
  - sending messages to distribution lists, newsgroups or groups;

## CONTENT

- use information obtained in connection with its registration with the website, or in any way use the website, to carry out unsolicited mail-bombing or spamming or cause annoyance, inconvenience or anxiety to other Internet users;
- You understand that all materials and information publicly posted or privately transmitted through the Treenetra Foundation website is the sole responsibility of the person from which such content originated and that Treenetra Foundation shall not be responsible or liable for any errors or omissions in any content or any loss or damage of any kind incurred as a result of the use of, access to or denial of access to any content on this Website
- You understand that Treenetra Foundation cannot guarantee the identity of any other users with whom you may interact in the course of using the Treenetra Foundation. Additionally, Treenetra Foundation cannot guarantee the authenticity of any data which users may provide about themselves or relationships they may describe.



- The Treenetra Foundation services contain content of users and other Treenetra Foundation licensors and you shall respect the intellectual property rights of others.
- Treenetra Foundation may delete any content that in the sole judgment of Treenetra Foundation violates these Terms or which may be offensive, illegal, violate the rights of, harm, or threaten the safety of any person.
- Treenetra Foundation assumes no responsibility for monitoring the Treenetra Foundation services for inappropriate content or conduct and no obligation to modify or remove any inappropriate content and no responsibility for the conduct of the user submitting any such content. Treenetra Foundation may, at its sole discretion, monitor the Treenetra Foundation service
- You are solely responsible for the content and information shared in you post on or through any of the Treenetra Foundation services. Treenetra Foundation does not endorse and has no control over such content. Content is not necessarily reviewed by Treenetra Foundation prior to posting and does not necessarily reflect the opinions or policies of Treenetra Foundation. Treenetra Foundation makes no warranties, express or implied, as to the content or to the accuracy, integrity and reliability of the content or any material or information that you transmit to other Users
- Because community standards vary and individuals sometimes choose not to comply with our policies and practices, in the process of using our website, you may be exposed to content that you find offensive or objectionable. You can contact our Customer Service Department at [treenetrafoundation@gmail.com](mailto:treenetrafoundation@gmail.com) to let us know of content that you find objectionable.

## GOVERNING LAW

These Terms will be governed by and construed in accordance with the laws of India without regard to conflict of laws principles and you agree to submit to the exclusive jurisdiction of Delhi NCR, India

## DONATIONS

- Donations on Treenetra Foundation Fundraisers can be made by members as well as non-members by clicking on the Donate buttons available throughout the platform and following the necessary steps.
- You can donate to selected beneficiaries on Treenetra Foundation using a number of payment methods such as credit / debit cards, net-banking and e-wallets.

- The online confirmation you receive immediately after you make your donation is considered as your receipt for that donation. Please keep it for your records. The implications from a tax perspective of donating to a non-profit will vary from country to country, and donors should consult the relevant authorities in their own jurisdiction for guidance on these matters.

If you have any questions about our Terms and condition, you may contact us at:

Treenetra Foundation

E-mail: [treenetrafoundation@gmail.com](mailto:treenetrafoundation@gmail.com), Mobile Number: -8500114545

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